

# TERMS OF SERVICE

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This document is an English translation of the official and binding Polish document. Your use of our services constitutes your agreement to be bound by the rights and obligations described in this translation. The interpretation and application of these terms are exclusively governed by Polish law. Should any inconsistency arise between this translation and the Polish original, the Polish version is the sole authoritative source for all purposes.

## § 1. General Provisions

1. These Terms of Service set forth the rules for using the website available at <https://idp.krywok.com>, operated by **Hetman Maksymilian Sawicz**, with its registered office at ul. Żelazna 2, 40-851, Katowice, Poland, Tax Identification Number (NIP): 6343062073, Statistical Identification Number (REGON): 543011486, email address: [support@krywok.com](mailto:support@krywok.com), hereinafter referred to as the "Service Provider".
2. The Service (hereinafter referred to as the "Service") is an identity provider, enabling Users to log in to external web applications (hereinafter referred to as "External Applications") using an account created in the Service.
3. Use of the Service is voluntary and requires acceptance of these Terms of Service.
4. The Service Provider provides services electronically in accordance with the principles set forth in the Act of July 18, 2002 on the Provision of Services by Electronic Means.

## § 2. Definitions

1. **User** - a natural person, of legal age, with full legal capacity, using the Service.
2. **Account** - an individual set of User resources within the Service, enabling the use of the Service's functionalities.
3. **External Application** - an application or website of a third party that has integrated with the Service based on a separate agreement with the Service Provider, allowing Users to log in using the Account in the Service.
4. **Authentication Methods** - permissible means of confirming the User's identity when logging into the Account, including:
  - o password,
  - o a one-time code sent to the User's e-mail address,
  - o logging in via external identity providers (OAuth2), i.e., Google and Github.

## § 3. Terms of Service Use and Account Registration

1. To use the Service, the User is required to register an Account.
2. Account registration and use of the Service are free of charge.
3. To register an Account, the User provides their e-mail address. A password is optional.
4. The User may, at any time, via the Account management panel, add, modify, or remove individual Authentication Methods, provided that at least one method must remain active to enable logging in.
5. The User is obligated to provide truthful and accurate data and to keep it updated.
6. It is prohibited to:
  - o provide unlawful content by the User,

- use the Service in a way that disrupts its operation, overloads it, or compromises its security,
- attempt to hack, test vulnerabilities, or scan ports without the Service Provider's consent,
- use the Account in a manner contrary to the law or good practices.

## § 4. Service Functionalities and External Applications

1. The main functionality of the Service is authenticating the User in External Applications.
2. Upon successful authentication, the Service transmits to the External Application the basic User data necessary for their identification within that application, i.e., the e-mail address and the internal User identifier (UUID) assigned by the Service.
3. **The Service Provider shall not be liable for the content, operation, terms of service, privacy policy, or any actions of External Applications.** Use of External Applications is governed by the terms and rules of those applications, and the User should review these documents before using them. The Service Provider's role is limited solely to confirming the User's identity.

## § 5. User's Rights and Obligations

1. The User has the right to use the Service in accordance with its intended purpose and these Terms of Service.
2. The User is obligated to maintain the confidentiality of their login credentials. If the User suspects they have been disclosed to unauthorized persons, the User is obligated to take immediate steps to secure the Account.
3. The User is responsible for all actions taken through their Account.

## § 6. Liability of the Service Provider

1. The Service Provider uses all reasonable efforts to ensure the Service operates correctly and continuously, but does not guarantee that the Service's operation will be entirely free from disruptions, errors, or technical interruptions.
2. The Service Provider shall not be liable for damages caused by:
  - force majeure events,
  - failures of hardware, software, or internet connections beyond its reasonable control,
  - actions of third parties,
  - unauthorized access to the User's Account due to the User's fault,
  - **loss of access to External Applications or damages arising in connection with the use of External Applications, for which the Service Provider is not liable, as specified in § 4(3).**
3. The Service Provider is not responsible for storing User data in External Applications or for its potential loss.
4. The Service Provider's liability towards Users who are consumers is limited to the extent provided for by mandatory provisions of law.

## § 7. Termination of Agreement and Account Deletion

1. The agreement for the provision of services by electronic means is concluded for an indefinite period upon acceptance of the Terms of Service and Account registration.
2. The User may at any time stop using the Service and delete their Account by sending an email to: **support@krywok.com**.

- The message requesting Account deletion must be sent from the e-mail address associated with the Account. To verify identity, the Service Provider may request additional information or confirmation of the deletion request via a one-time code sent to that address.
  - Upon positive verification, the Account will be deleted within 30 days of receiving the request.
3. The Service Provider may terminate the agreement by notice (with immediate effect) in the event of a breach by the User of the provisions of these Terms of Service, in particular § 3(6), or legal regulations.
  4. Deleting the Account in the Service results in the irreversible loss of the ability to log in to External Applications via it. Simultaneously, in accordance with the provisions of § 6(2), last indent, the Service Provider is not liable for the operation of External Applications, which means, in particular, that deleting the Account in the Service is not equivalent to deleting the User's data or the account itself in those External Applications. To delete data from External Applications, the User is obligated to independently contact their administrator and complete the procedures provided for in the terms of those applications.

## § 8. Complaints

1. Complaints regarding the operation of the Service may be submitted in writing to the Service Provider's registered office address or electronically to the email address: **support@krywok.com**.
2. A complaint should include the User's first and last name, the email address associated with the Account, and a description of the issue.
3. The Service Provider will consider the complaint within 14 days of its receipt and inform the User of the outcome.

## § 9. Final Provisions

1. The Service Provider reserves the right to amend these Terms of Service for important reasons, in particular in the event of changes in legal regulations, changes in the Service's functionalities, or the introduction of new services.
2. Users will be informed of any changes to the Terms of Service at least 7 days in advance by posting information on the Service or by sending a notification to the email address associated with the Account.
3. In matters not regulated by these Terms of Service, the provisions of the Polish Civil Code and the Act on the Provision of Services by Electronic Means, as well as other applicable provisions of Polish law, shall apply.
4. Any disputes between the Service Provider and Users shall be settled by the common court having jurisdiction over the Service Provider's registered office, unless legal provisions stipulate otherwise.